



**Traffic Operations Center/Safety Service
Patrol Contract
Commonwealth Transportation Board**

January 9, 2018

TOC and SSP desired outcomes

TOC Floor Operations	• Provide effective traffic management strategies.
	• Actively participate in the timely resolution of incidents.
	• Disseminate accurate and timely information to motorists and stakeholders.
	• Maintain situational awareness on how Transportation System is operating.
Safety Service Patrol	• Resolve incidents in a timely manner with safe and quick clearance.
	• Provide assistance to motorists within areas of defined route coverage in a courteous and dependable manner.
	• Operate as an extension of the TOC by providing accurate, timely, and appropriate information.
	• Work within the incident command structure on-site, when possible.



VDOT TOC and SSP



SSP/TOC Procurement Overview

Services Include:

- Staffing for all 5 Traffic Operations Centers
- Staffing and staff management for all SSP patrol routes
- An entirely new fleet of 156 SSP vehicles
- Operator Training

Selection Committee Process selected 1 Offeror from 4

- Recommend Contract Award to AECOM Technical Services, Inc.

5-Year Initial Contract Term with 2 2-Year Optional Renewal Periods

- VDOT has achieved agreement on final contract Special Terms and Conditions
- Notice of Intent to Award Issued December 22, 2017

Current contract cost proposal has been negotiated to \$171.9M