

# Virginia Transit Performance Report

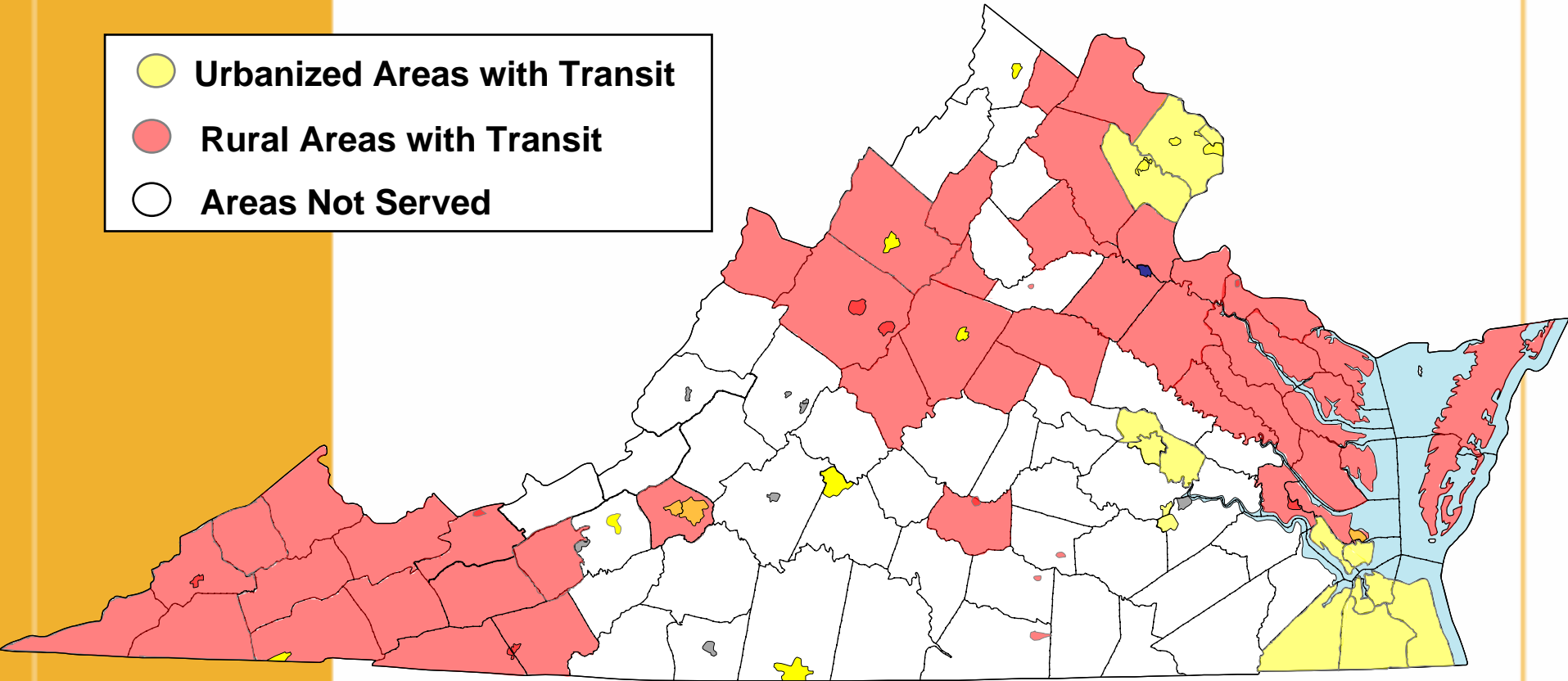
December 13, 2007

Corey W. Hill

Chief of Transit and Congestion Management,  
DRPT

# Areas Served by Public Transit

- Urbanized Areas with Transit
- Rural Areas with Transit
- Areas Not Served



**56 Public Transit Systems – 18 urban/small urban, 38 rural**

# Overview

- ❑ New annual report developed to improve:
  - Information on transit system performance
  - Accountability of DRPT and transit operators
  
- ❑ Based on data from National Transit Database
  - The Federal Transit Administration's primary national database for statistics on the transit industry
  
- ❑ Key transit performance indicators
  - Ridership
  - System Efficiency
  - System Effectiveness
  - State Government Assistance
  - Local Government Assistance
  - Total Transit Miles Operated
  - Farebox Recovery
  - Average Age of Vehicles
  
- ❑ Data Comparisons
  - Commonwealth versus national average, neighboring states, and the leading state for each key transit performance indicator using FY2002-FY2006

# Report Structure

- Executive Summary
- Glossary
- Summary Tables
- Agency Specific Reports

Charlottesville Transit Service



**Charlottesville  
Transit Service (CTS)**

315 Fourth Street, N.W.  
Charlottesville, VA 22902  
(434)970-3840

## General Description

Organization Type	Public agency or authority that contracts for some or all transit service (not a State DOT)
Institutional Structure	Unit of City or Municipal Government

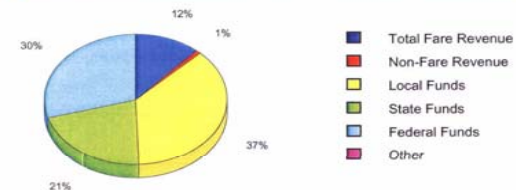
## System Characteristics

Active Fleet	Automobiles	1	
	Vans	12	
	Other	56	
	Buses	28	
Hours of Operation	Monday - Friday	06:00 am	11:53 pm
	Saturday	06:00 am	11:53 pm
	Sunday	07:00 am	10:00 pm

## Service Area

Square Miles	38
Population	81,449
Ridership per Capita	19
Agency Website	<a href="http://www.charlottesville.org/transit">www.charlottesville.org/transit</a>
Fare Structure	<a href="http://www.charlottesville.org/Index.aspx?page=667">www.charlottesville.org/Index.aspx?page=667</a>

## Operating Revenue



## Purchased Transportation Providers

Vehicles Operated in Maximum Service		Demand Response
JAUNT, Inc.		26

Charlottesville Transit Service

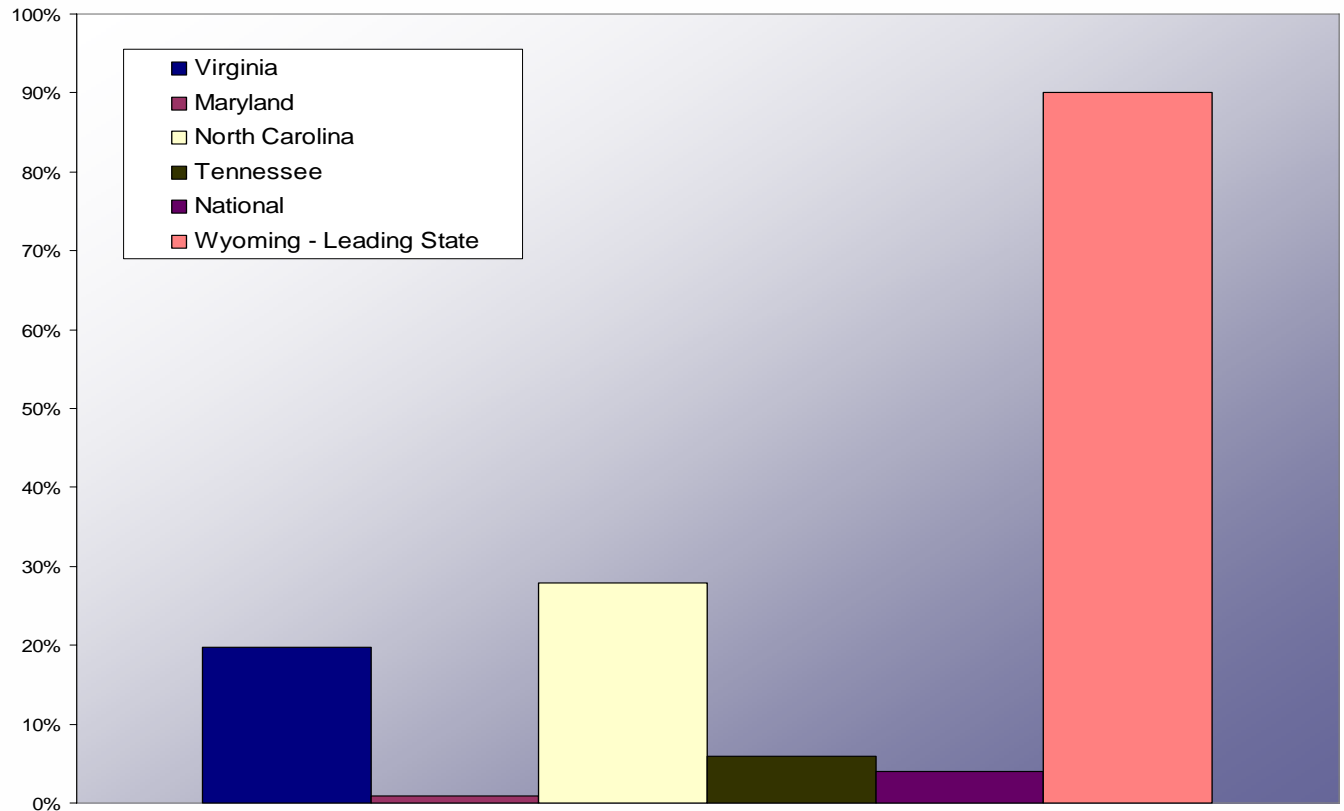
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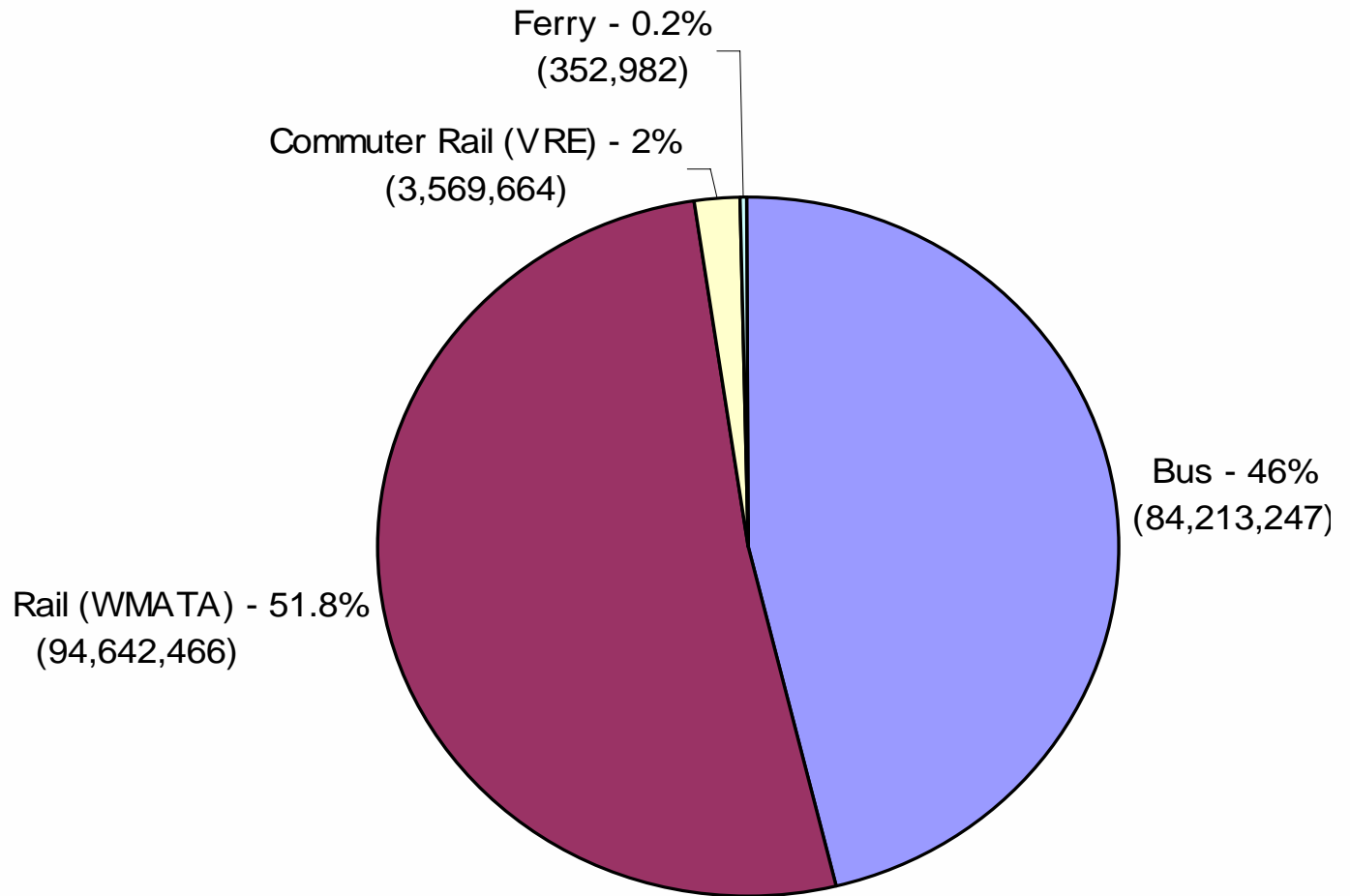
# Key Performance Indicators

Virginia Ridership Grew 20%  
*5 Times The National Average*



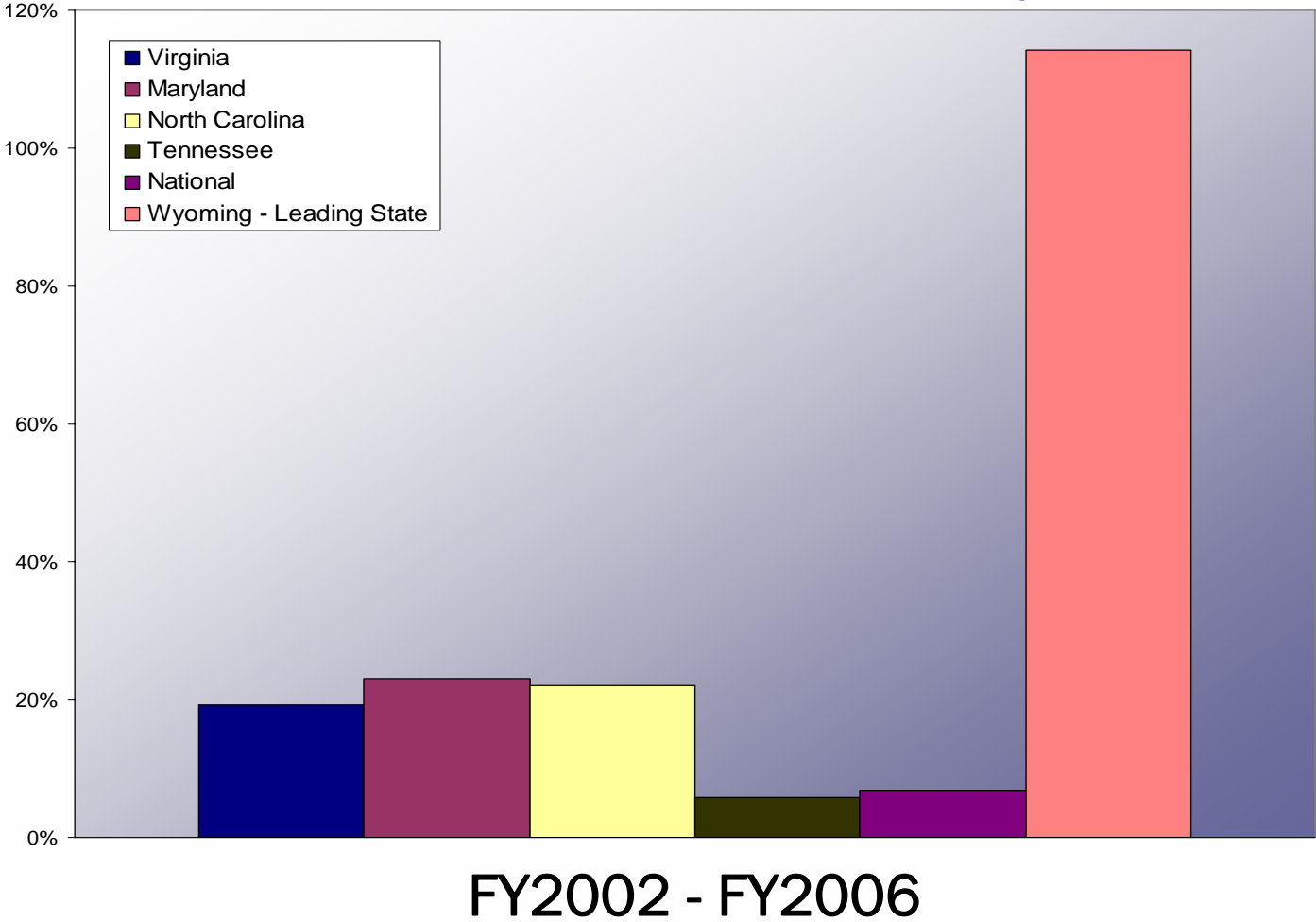
FY2002 - FY2006

# Virginia Ridership By Mode - FY2006



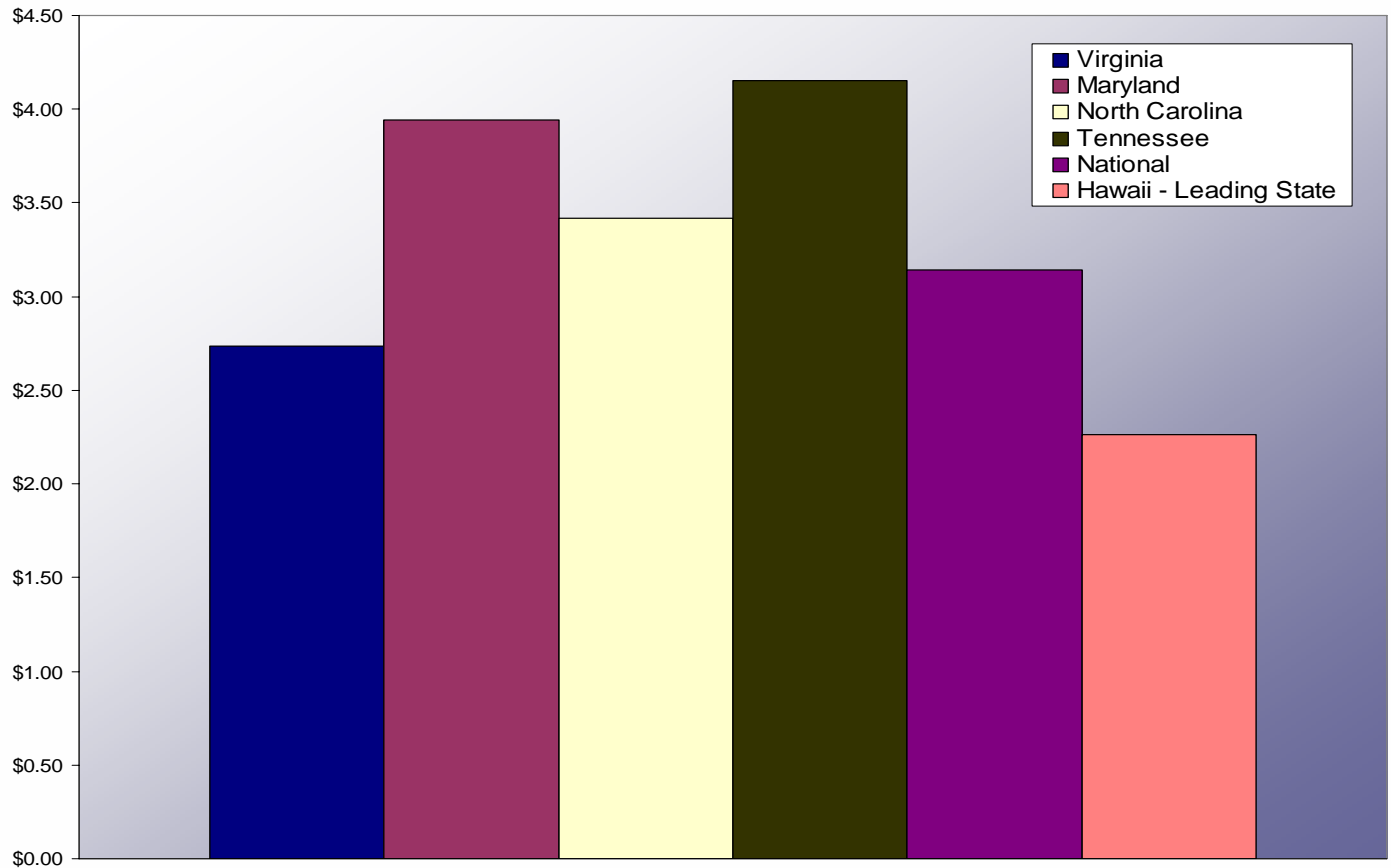
# Key Performance Indicators

Transit Miles Operated – Virginia grew by 20% compared to 7% nationally



# Key Performance Indicators

Operating cost per trip - Virginia is lower than national average and neighboring states

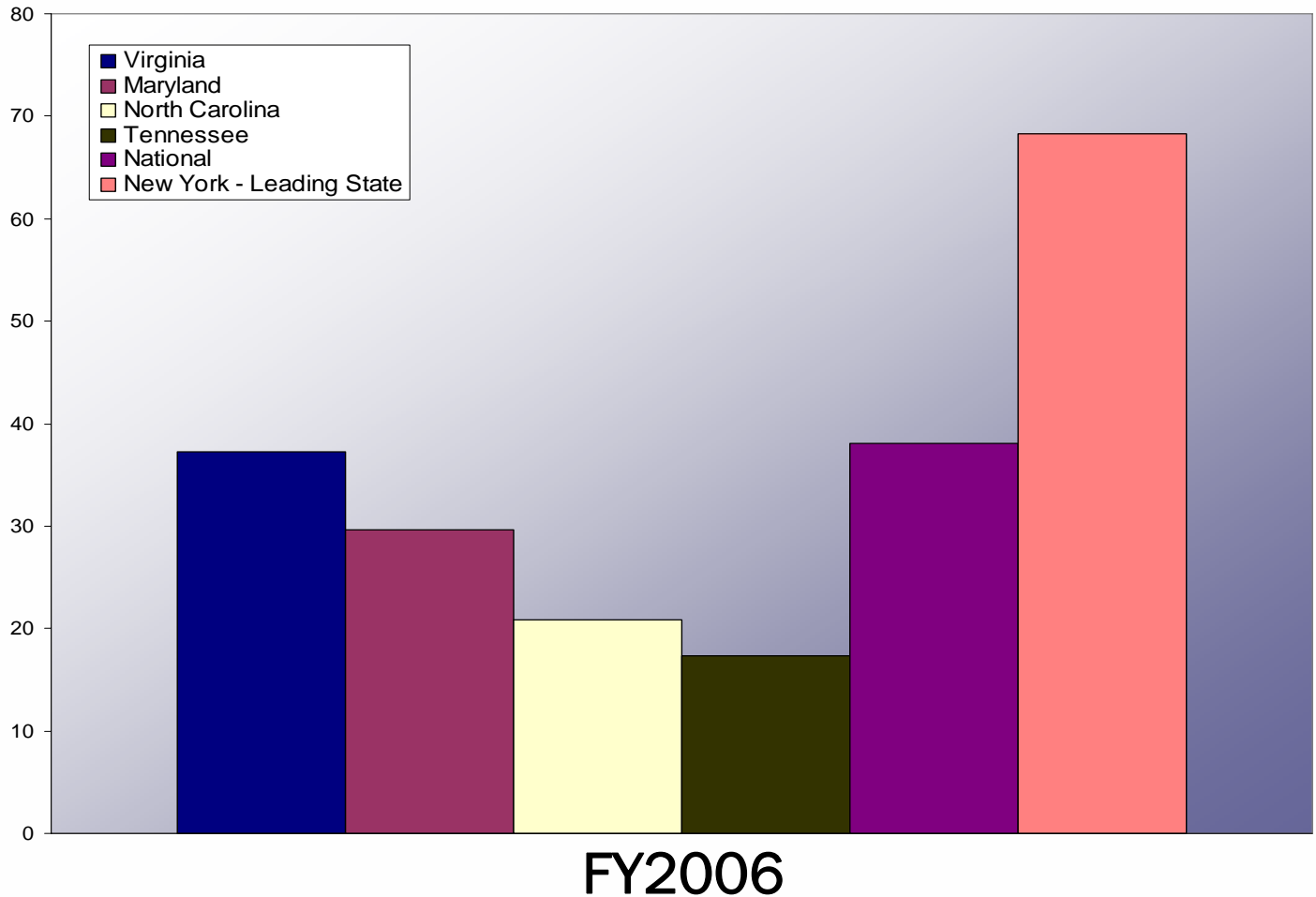


FY2006



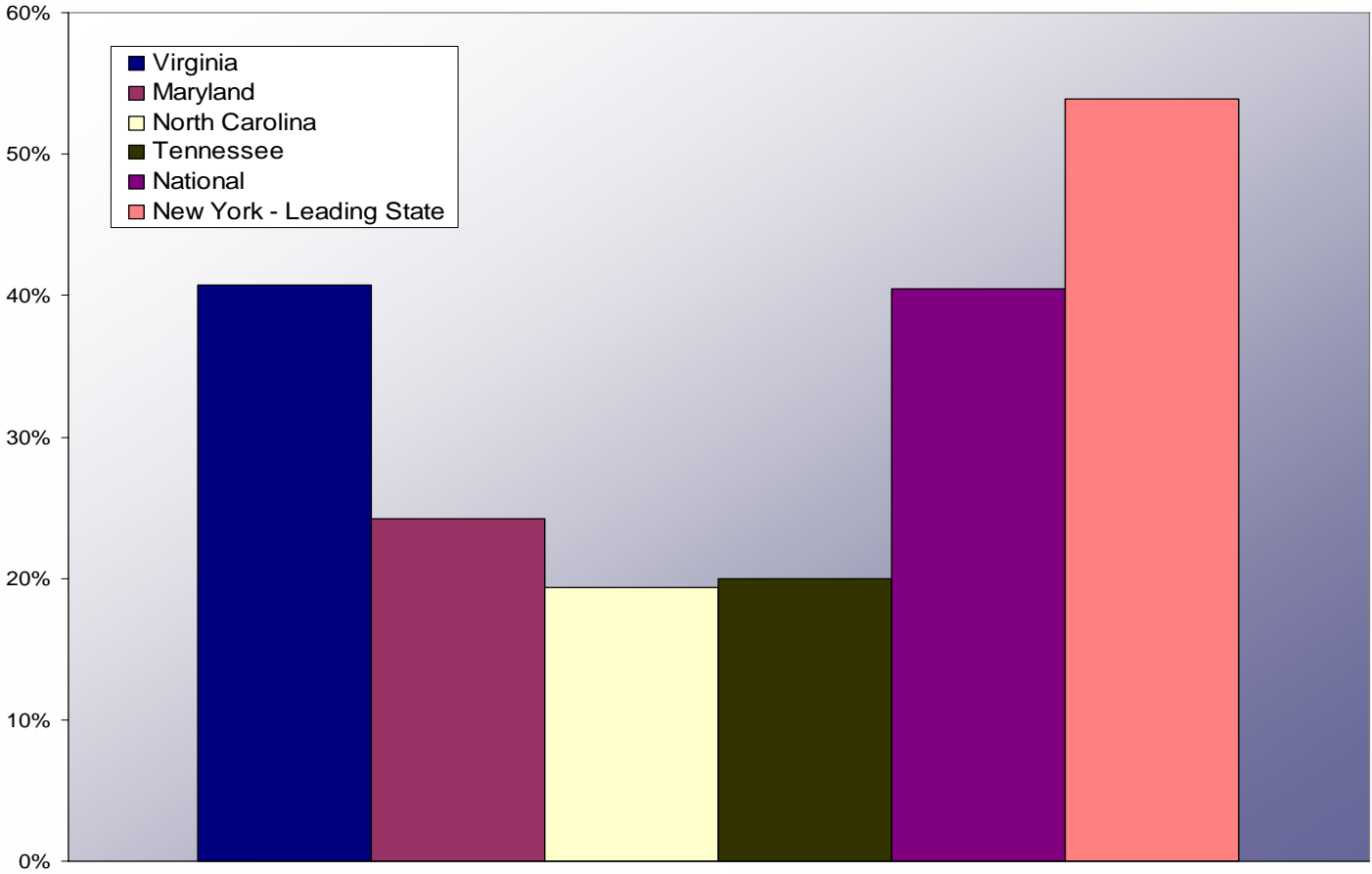
# Key Performance Indicators

Trips Per Hour – Virginia served **more** trips per vehicle revenue hour than neighboring states



# Key Performance Indicators

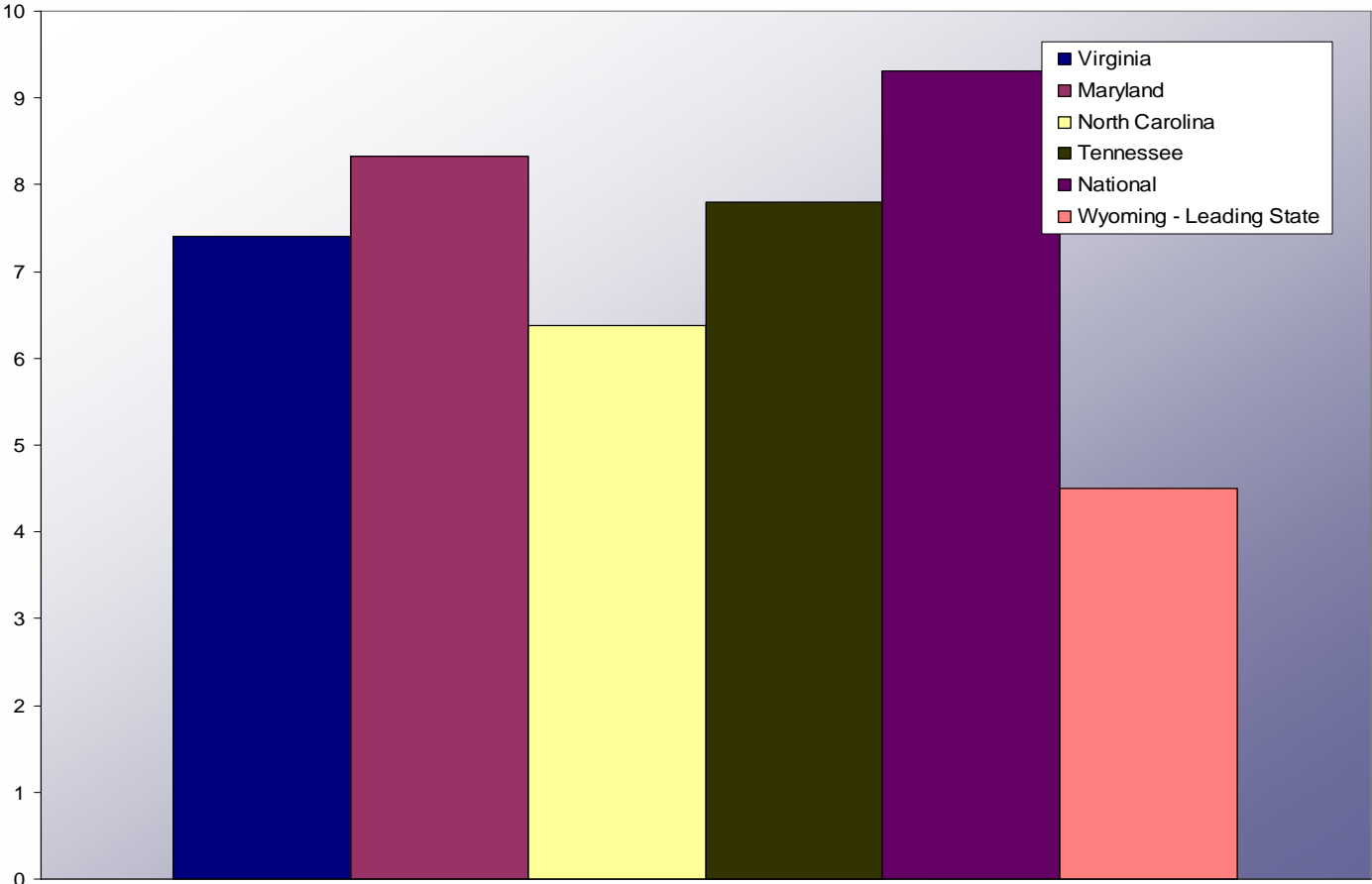
Farebox Recovery – Virginia had a higher recovery rate than neighboring states



FY2006

# Key Performance Indicators

Average Age of Vehicles – Virginia vehicles are 21% below the national average



FY2006

# Overall Performance

Performance Indicator	Trend
Ridership	↑
System Efficiency	↑
System Effectiveness	↑
State Government Assistance	↑
Local Government Assistance	↑
Total Transit Miles Operated	↑
Farebox Recovery	—
Average Age of Vehicles	↓

# Summary/Next Steps

- ❑ Publish Final Report - 12/31/07
- ❑ Begin data collection for FY2007
- ❑ Performance Review Program:
  - Focused on local goals, system efficiency, system effectiveness
  - Local workshops anticipated in January 2008



Virginia Department of Rail and Public Transportation

***The Smartest Distance Between Two Points***



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